

HUNT HEATING PRODUCT QUALITY GUARANTEE

You have purchased a quality product manufactured in Italy by DeLonghi distributed from Hunt Heating. This product is covered by a 25 year product warranty*.

25 YEAR WARRANTY STEEL PANEL & TUBULAR

This warranty covers faults in the product construction, material and assembly. Products which are within 25 years from the date of purchase, found upon inspection by an authorised Hunt Heating representative, to be defective in construction, material or assembly, will be repaired or exchanged with an equivalent product free of charge. Replaced items become Hunt Heating's property. All replacement products will be available for collection without charge to the customer from our main distribution centre, located in Keysborough Victoria, or elsewhere as agreed between the customer and Hunt Heating, subject to standard \$80 delivery charge.

10 YEAR WARRANTY TOWEL RAILS

This warranty covers faults in the product construction, material and assembly. A ten year warranty is provided on galvanic surface treatment (chrome plated towel warmers and adaptors). The ten year limitation is due to the physiological deterioration of galvanic treatments. Products which are within 10 years from the date of purchase, found upon inspection by an authorised Hunt Heating representative, to be defective in construction, material or assembly, will be repaired or exchanged with an equivalent product free of charge. Replaced items become Hunt Heating's property. All replacement products will be available for collection without charge to the customer from our main distribution centre, located in Keysborough Victoria, or elsewhere as agreed between the customer and Hunt Heating, subject to standard \$80 delivery charge.

WARRANTY CONDITIONS

This warranty will apply only under all of the following conditions:

- The item has been installed by a licensed plumber or tradesperson licensed to install this product
- Failure is due to a fault in the manufacture of the product
- Proof of purchase (including the date of purchase) is provided
- The installation of the product is in accordance with the instructions provided
- In a closed system with an expansion tank
- Powered from certified heat source, boiler, heat pump, solar or biomass
- Pipe made from black steel / copper or plastic pipes with an anti-diffusion barrier;
- System equipped with sufficient manual or automatic air vents (no central vent system is allowed)
- System used for heating residential areas, office buildings, convenience stores or other buildings that are neither exposed on to pernicious corrosive substance activity nor permanent or temporary moistness of the radiator surface
- Installation of DeLonghi panel radiators in small open system installations (up to 25 kW) is permitted provided corrosion inhibitors are used
- Maximum operating pressure in central heating installation for panel radiators does not exceed 10 bars (6 bar for Vertical radiators) and the maximum service temperature of 100 °C

This warranty does not include faults caused by:

- Unsuitable or improper use
- Incorrect installation or installation not in accordance with the instructions provided
- Installation or part installation by the purchaser or any person other than a LICENSED PLUMBER or tradesperson licensed to install this product
- If in the operations of tightening the caps and reducers of the radiators the tightening torque is different from that prescribed and equal to 10Nm for the reducers and 18 Nm for the caps.
- If during nipping of the SOLE batteries the nipples and white silicone gaskets provided by DL Radiators srl are not used exclusively. It is forbidden to use hemp. Observe the prescribed tightening torque of 165 Nm.
- If the scratch-resistant DL Radiators spanner (for tubular radiators Sole model) is not used to install the fittings.
- If the radiators are connected to the sanitary water system.
- If new systems are not flushed to remove all possible pollutants, processing residue, oil and traces of products used for welding the pipes, etc.
- If old systems are not thoroughly flushed to remove scale and sludge deposits.
- Clean the chrome and/or stainless steel surfaces with suitable products.
- Normal wear and tear

Plumbers/Contractors, please ensure a copy of the installation instructions is left with the end user for future reference.

Don't risk it, use a licensed plumber.™

DeLonghi RADIATORS

- Inadequate or complete lack of maintenance
- Chemical, electrochemical or electrical influences
- Harsh detergents or abrasive cleaners used on product finishes
- In Multi-storey developments and high-rise buildings a zone distribution system must be applied. Commissioning pressure test must be carried out at pressure equal to working pressure of the installation, plus two bar and lower than four bar. Maximum pressure during the installation commissioning test shall be equal to 10 bars (8 bars for Vertical radiators)
- Central heating installations where the water quality has a total amount of of chloride and sulphate ions higher than 150mg/l (for installations with copper pipes not higher than 50mg/l), oxygen content higher than 0.1 mg/l, pH water reaction within 6.6 - 8.5 and total water hardness not higher than 4.0 mval/l
- Central heating installations connected to a high temperature heat distribution network through a suction elevator or pump mixing loop
- Installation in swimming pool areas, car wash centres, laundries, slaughterhouses, public toilets, bathrooms or other rooms with high activity of corrosive substances in the air, as well as areas where the radiator is exposed to permanent or temporary moistness – (this does not include galvanised radiators or radiators with additional anti-corrosive protection and guaranteed for 6 years and no longer than 7 years since from the production date)
- Central heating installations connected to a water- supply system without backflow devices
- Being stored in the open before installation
- Internal contamination from solid bodies or noxious liquids.
- Excessive pressure or static pressure in the installation or due to freezing
- Improper storage, handling or transport

This warranty will apply only when the following conditions are met:

- The radiators must be mounted with the original packaging. The packaging must be left on the radiator even if the central heating installation is activated for heating in buildings during finishing works or for drainage purposes. It is recommended to remove the packaging after accomplishing all finishing works.
- Removal of the water from the entire installation or part of and left in that condition. This also applies to new installations during commissioning. If removal of the water is required, e.g. due to renovation or maintenance works, the water must be removed only from the given part. After accomplishing all works the installation must immediately be filled with water.
- Failure to ensure that system is properly flushed and filled with approved corrosion inhibitor at time of installation.
- Failure to ensure that corrosion inhibitors and concentration levels are regularly checked, verified and recorded by qualified personnel.

EXCLUSIONS

To the fullest extent permitted by law, Hunt Heating excludes all liability for damage or injury to any person, damage to any property, and any indirect consequential or other loss or damage.

CLAIM PROCEDURE

For all warranty queries customers are to contact Hunt Heating directly on 1300 00 1800 or email enquiries@huntheat.com.au. These details can be found on your purchase invoice.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

*Warranty expressed in this document is provided by DL Radiators srl exclusively to the original purchased of the DL Radiators srl product.

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